

BajajAllianz General Insurance Co Ltd

CDC – Group Health : Claim by Direct Click

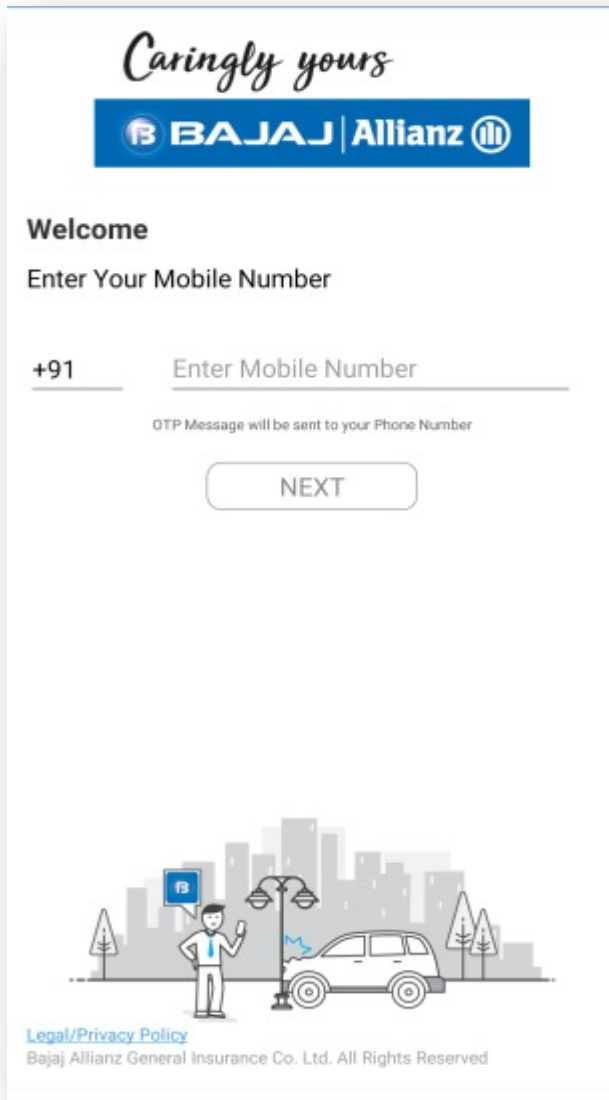


Current process – Customer get admitted in hospital. Post discharge, sends across original hard copies of claim documents for processing to HAT Team

Proposed process : Download Caringly Yours from Play store, configure Retail Policy & Group Card, Register claim by entering hospitalization related details and upload documents.

Claim can be intimated at the time of admission, and subsequently on discharge, write on documents claimed with Bajaj Allianz” and take picture of all documents and upload in insurance wallet.

Admissible claims upto 20000 will be considered to release payment.



The screenshot shows the login screen of the Caringly Yours app. At the top, there is the 'Caringly yours' logo in a cursive font, followed by a blue banner with the BAJAJ and Allianz logos. Below this, the text 'Welcome' is displayed, followed by the instruction 'Enter Your Mobile Number'. A text input field contains '+91' on the left and 'Enter Mobile Number' on the right. Below the input field, a small note states 'OTP Message will be sent to your Phone Number'. A rounded rectangular button labeled 'NEXT' is positioned below the input field. At the bottom of the screen, there is a cartoon illustration of a man in a white shirt and tie holding a blue sign with the BAJAJ logo, standing next to a car and a street lamp. Below the illustration, the text 'Legal/Privacy Policy' is written in blue, followed by 'Bajaj Allianz General Insurance Co. Ltd. All Rights Reserved' in a smaller black font.

Home page of Caringly Yours for login.

CDC – Health (Claim by Direct Click) is available in our BAGIC mobile app “Caringly Yours”. Customer needs to download this app through Google play store.

Login:

Customer needs to first logs into Caringly Yours by using their mobile number verified by OTP.

Post mobile verification customer needs to sign up by entering mandatory information.

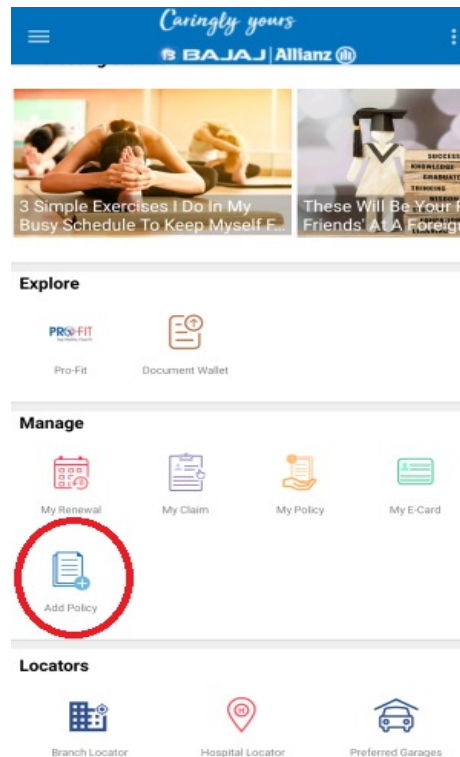
For direct accessibility of configured policies, suggest to use the email id which is been given at the time of policy issuance

Configure Member Details:

To use the features of CDC – Health, customer needs to configure policy details under **Manage Policy option**

Below are the steps to add policy details:

Manage >>> Add Policy

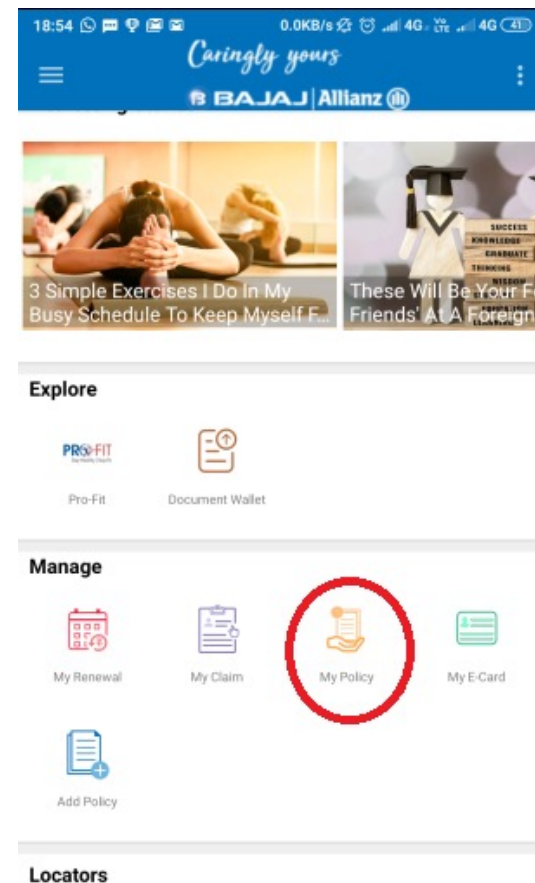


>>> Group Health

Enter - Employee Code and BAGIC Health ID card Number.

Both options are mandatory to configure correct member details.

The screenshot shows the BAJAJ Allianz mobile app interface. At the top, there is a blue header with the BAJAJ Allianz logo and the tagline 'Relationship Beyond Insurance'. Below the header, there are two buttons: 'Add New Policy' and 'Group Health'. The 'Group Health' button is circled in red. Below the buttons, there are two input fields: 'Employee Code *' and 'Health ID Card No *'. Each input field has a placeholder text: 'Enter Employee Code' and 'Enter Card Number'. At the bottom of the form, there are two yellow buttons: 'Reset' and 'Submit'.

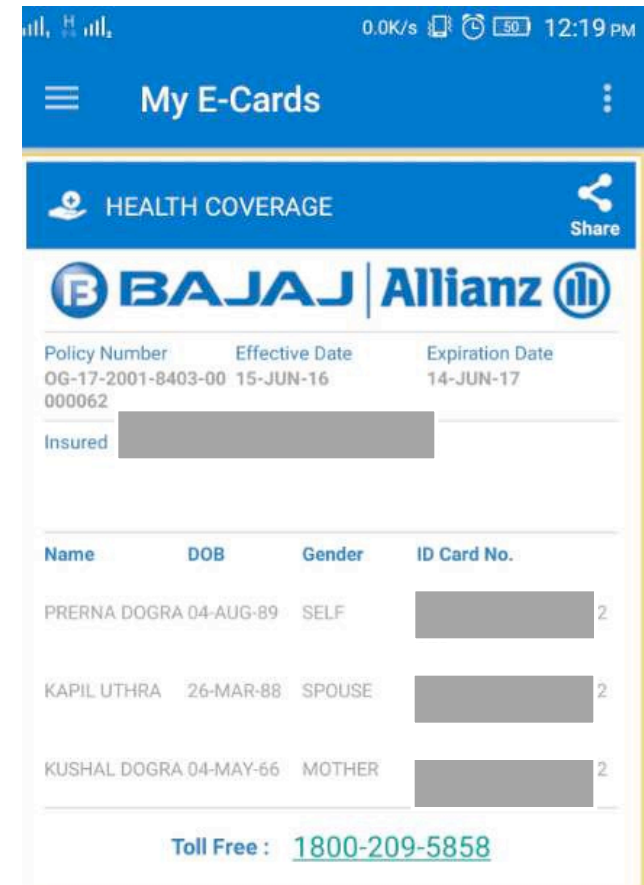
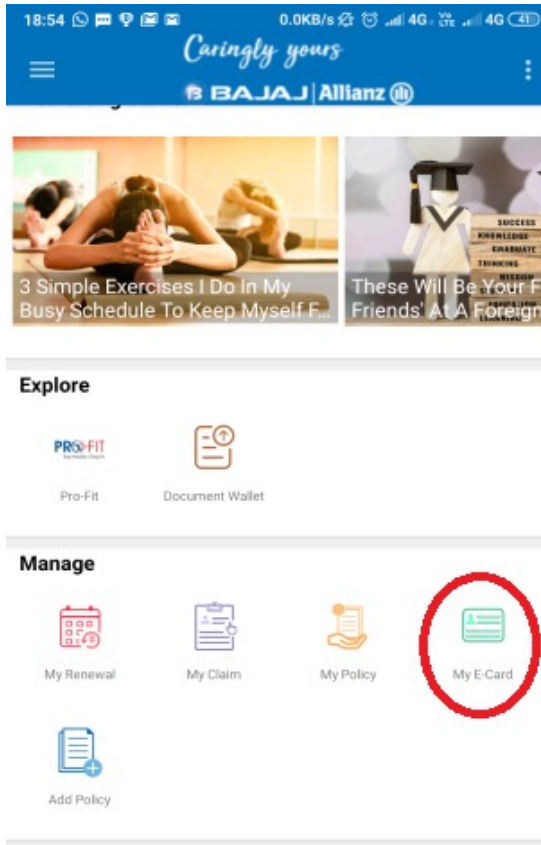


View and Share E-Cards:

Caringly yours



My E-Cards has provision to view and share it further as per customer wishes through mobile based sharing facilities.



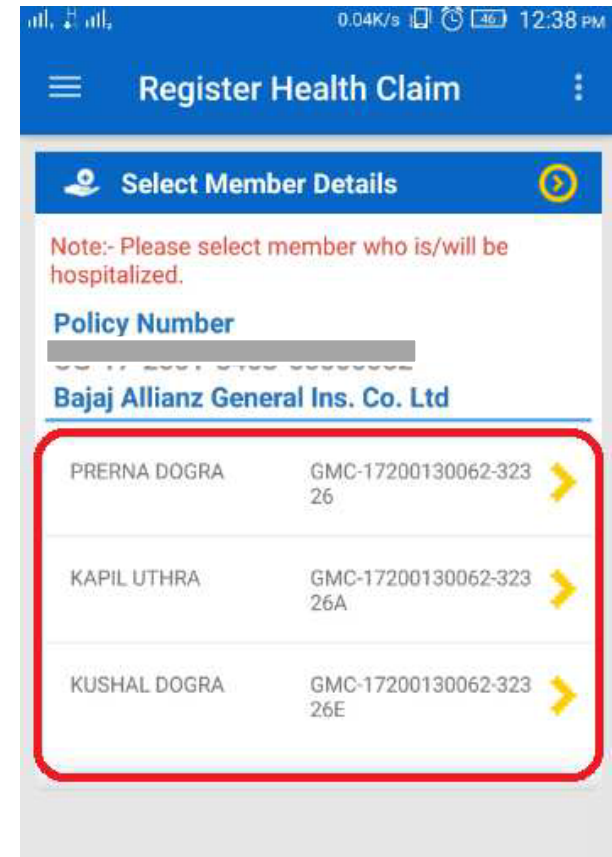
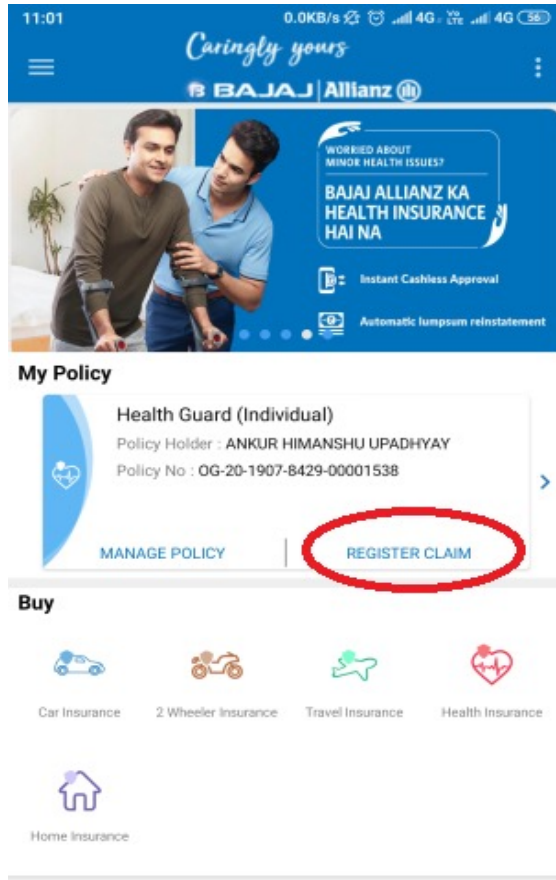
Demonstration of claim Registration

Caringly yours



On home page all the policies configured by customer will be prompt accordingly and against each policy REGISTER CLAIM option will be available

On selecting Register Claim option, customer will be redirected on selecting of member name against whom the claim to be registered



Demonstration of Claim Registration

Caringly yours



Post selection of patient's name, client would search and select hospital's name from the given list. Insured has to select State, City and hospital's name accordingly.

Register Health Claim

Search Hopital State

Enter State Name

- ANDAMAN AND NICOBAR
- ANDHRA PRADESH
- ASSAM
- BIHAR
- CHANDIGARH

Register Health Claim

Search Hospital City

Enter City Name

PORT BLAIR

Register Health Claim

Select Hospital

Search Hospital Name

CARE HOSPITAL - Amalapuram
College Road -, AMALAPURAM-533201 533201
08856-31166

CHANGAMPALLY VAIDYA BHAVAN -
MARMA CHIKITSA KENDRAM & HERBAL
RESERCH CENTER
EDAKKULAM,KUNNUMPURAM
POST-THIRUNAVAYA 676301 MALAPURAM
, AMALAPURAM-676301 676301
-049402602038

☰ Reimbursement Claim Regi... ⋮

Health policy Registration

Policy Number

Member Name

Member ID Card Number

Hospital Details

CARE HOSPITAL - Amalapuram
College Road -,
AMALAPURAM-533201 533201

08856-31166

Email-Id *

Mobile No *

Once hospital is selected through given list, insured would be guided to page wherein he will have to punch-in additional information e-mail ID, phone number, date of admission, date of discharge, diagnosis and estimation.

Health policy Registration

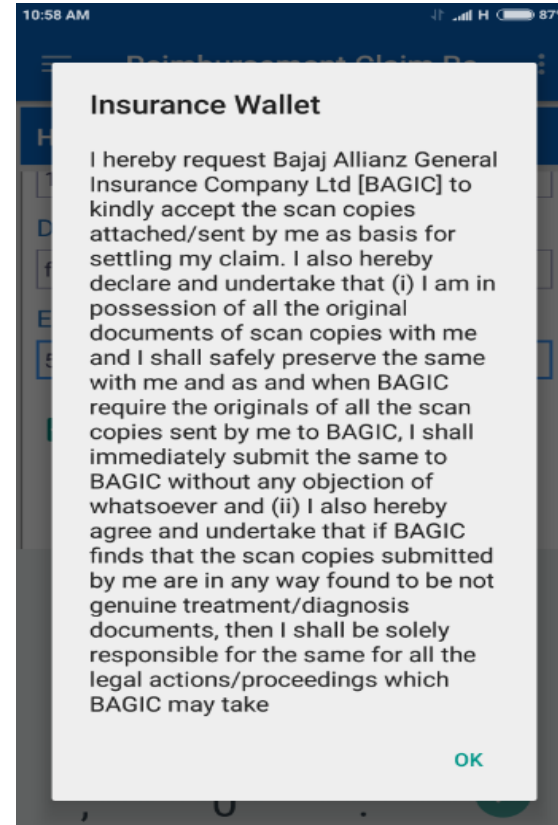
18-Jan-2017

Diagnosis *
fever

Estimated Expenses *
5000

[Read Term and Condition](#)

PROCEED



This would be the confirmatory page, customer will go through the terms and conditions and agree for the same.

7:33 PM

Hospital details view

Upload Document

Your Claim Information

Claim Number OC-17-1002-8417-00010868 has been registered, If claimed amount is below 20000 then please write on the bills Claimed from Bajaj Allianz General Insurance Co Ltd before taking photo.

Claim Form / NEFT Ma Take Image

Discharge Summary Take Image

Final Hospital Bill /Paid Take Image

Investigation Reports Take Image

Any other Hospitalizati Take Image

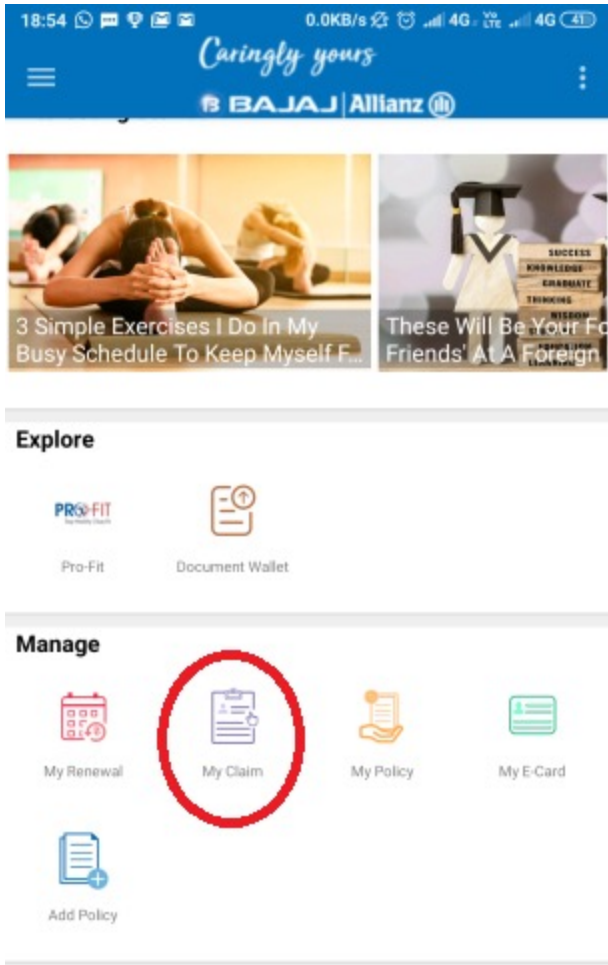
Upload Document

Claim reference number will get generated.

Before Photographs insured will mention on documents stating “Claimed with Bajaj Allianz General Insurance Co Ltd.

As next step, insured would be asked to take photographs of all claim documents or upload through Mobile gallery and submit.

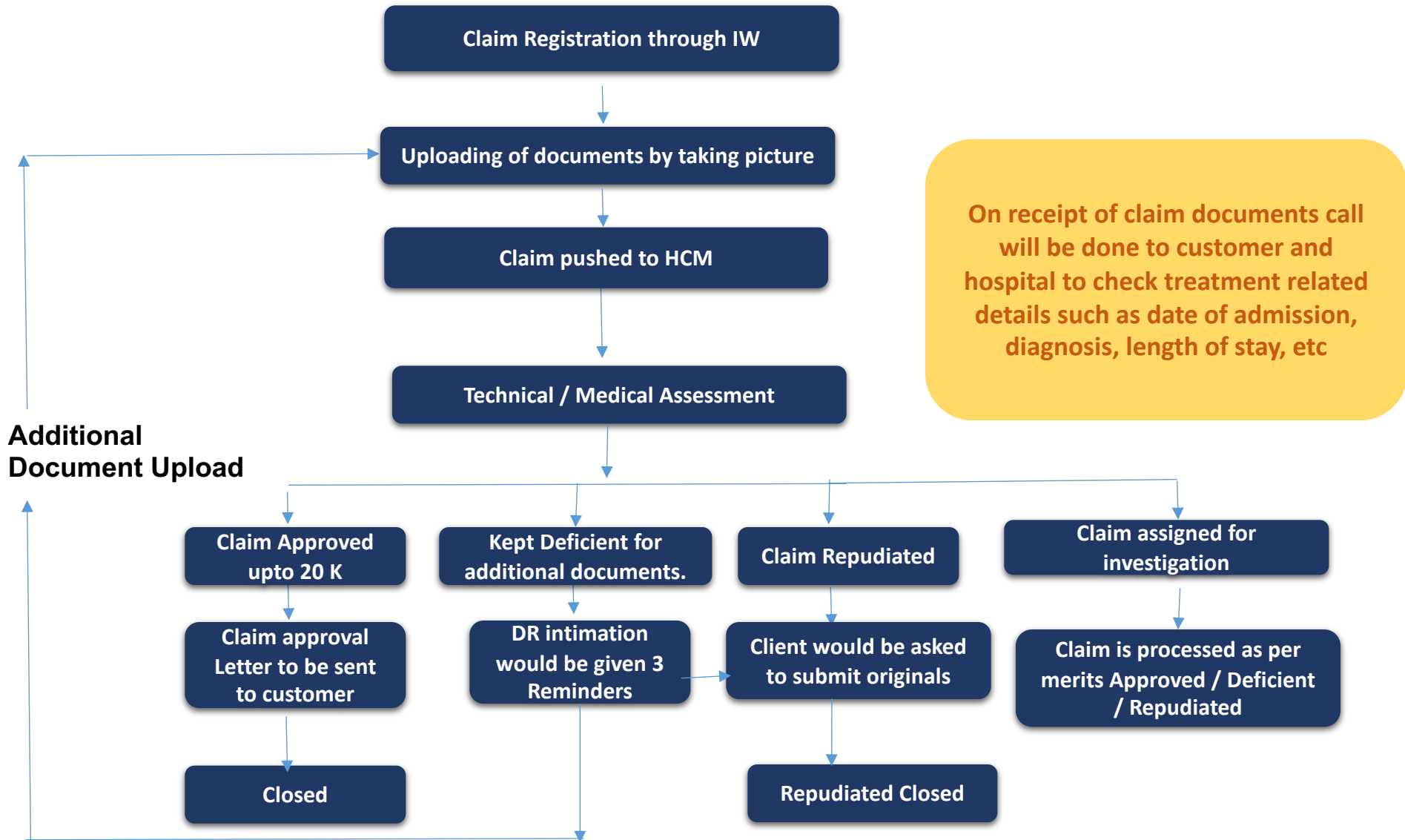
After submission claim will be lined up in health claim processing module for further processing.



All the claims registered by customer will be available under My claims section

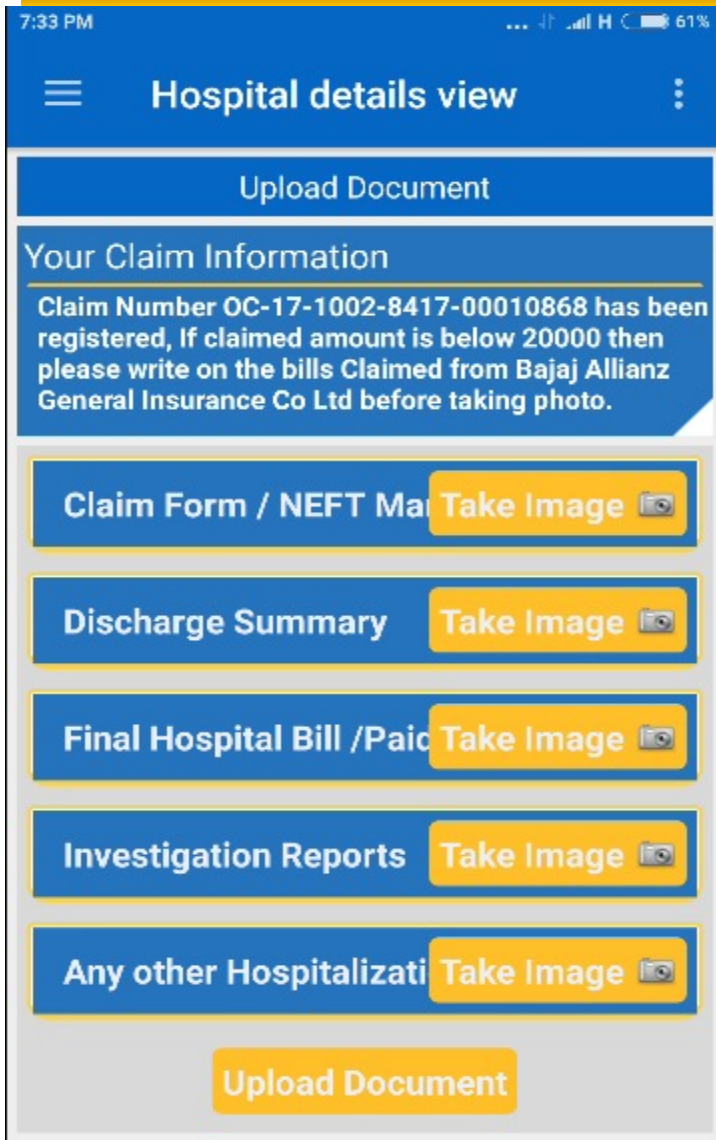
On clicking on the particular claim searched from this option will provide status of the claim

CDC Health : Claim Process Flow



Important Points to be noted:- Documents Uploading

- Use own account of Caringly Yours for Policy Configuration and Claim Registration for Retail Customer.
- Write on all bills “**Claimed with Bajaj Allianz General Insurance Co Ltd.**” in bold letters before clicking pictures.
- Color photograph of all Original bill needs to be uploaded in Caringly Yours.




Click on **Take Image** to take the photographs.

Once we click on **Take Image** the App will go in Camera Mode to take photographs or Images.

How to upload documents in Caringly Yours

Discharge Summary Hospital Bill & Receipt



Hospital Name & Address

Discharge Summary

Patient Name: _____

Date of Admission: _____

Date of Discharge: _____

Diagnosis: _____


Treating Doctor Name: _____

Complaint of the time of Admission: _____

History: _____

Treatment Given: _____

Claimed from Bajaj Allianz General Insurance Co Ltd



Hospital Name & Address

In-Patient Final Bill

Hospital Logo

Reg. No.:	Bill No. /Invoice No.:
Patient Name:	Bill Date:
Address:	Admission Date/Time:
Consultant:	Discharge Date/Time:
Age:	Patient Mob No.:
Gender:	Insurance/TPA Name:
Referred By:	MRD No.:

Particular/Details	Qty.	Rate	Amount
Bed Charges			
General ward	2	1000	2000.00
ICU	2	3000	6000.00
Nursing Charges	4	500	2000.00
Doctor/Visit Charges			
First Consultant Charges	1	300	300.00
Doctor Visit Charges	2	500	1000.00
Visit Charges-Super Speciality	0	-	-
Operation Charges			
Surgeon Charges			10000.00
Assistant Charges			5000.00
Anaesthetist Charges			5000.00
OT Instrument			
OT Gases O2, N2O			1000.00
OT Instrument Charges			1500.00
OT Charges			
OT Consumable			5000.00
Pharmacy Charges			15000.00

Write on All Documents “ Claimed with Bajaj Allianz”

How to upload documents in Caringly Yours

Investigation Report

Dr. Sushil Kumar Chouhan
M.B.B.S., M.D. (Anaesthesia) Mumbai
Regd. No. 85878

Dr. (Mrs.) Nutan S. Chouhan
B.H.M.S. Mumbai
Regd. No. 32180

PATHOLOGY • E.C.G. • VACCINATION • HEALTH CHECK UP

Clinic : Tirupati Co. Op. HSG. Society, Shop No. 5, 111, Dr. S. S. Rao Road, Lalbaug, Mumbai - 400 012. Tel.: 2471 3371

PATIENT NAME : MR. NILESH BHAREVA DATE : 08-Nov-2016

REF. BY DR. : Chouhan

SEX / AGE : Male

COLLECTION CENTRE : Dr. Chouhan's Clinic

LAB NO. : 4,180

COMPLETE BLOOD COUNT


TEST	RESULT	UNITS	NORMAL VALUES
Haemoglobin	15	gm %	Male : 13.5 - 16.5 gm% Female : 11.5 - 15.0 gm%
Erythrocytes (Total RBCs)	5.84	mil. / cmm	male : 4.37 - 5.63 mil. / cmm Female : 3.90 - 5.10 mil. / cmm
PCV	46.9	%	male : 41 - 50 % Female : 37 - 45 %
MCV	80	fl	83 - 101 fl
MCH	25.7	pg	26-34 pg
MCHC	32	%	32-35 %
TOTAL WBC COUNT			
TOTAL WBC COUNT	5600	/ cumm	Male- 4,700 - 9,600 Female- 4,900 - 12,300
DIFFERENTIAL COUNT			
Neutrophils	55	%	40 - 75 %
Lymphocytes	40	%	20 - 45 %
Eosinophils	03	%	1 - 4 %
Monocytes	02	%	1 - 8 %
Basophils	00	%	00 - 01 %
RBC Morphology	Normal		
Abnormalities of WBC	Normal		
Platelets on smear	Adequate on smear		
Platelet Count	2.92	lakhs / cum/in	1.5 - 4.5

The procedure is runned on Fully automated ABX Micros 60 Hematology Analyzer.

BALASAHIB G NIMBALKAR
M.Sc.D.M.I.T

[Signature]
DR. SURENDRA PISAL
Ibm M. D. (Path)

Pharmacy Bills



Amruta Medicines

Amruta Hospital, 150 Feet Ring Road, Nr. Raiya Circle, Rajkot-360 007. Phone : (0281) 2588843

PATIENT : DOCTOR : ADDRESS :	CASH MEMO / RETAIL INVOICE No. : DATE :												
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>1 HEALTH DR SYRUP</td> <td>200 FL.</td> <td>60AHP033944H</td> <td>100.00</td> <td>09/17</td> <td>99.99</td> </tr> <tr> <td>2 GEMCAL GROW SYRUP</td> <td>200 FL.</td> <td>160091 ALRE</td> <td>114.50</td> <td>09/17</td> <td>228.99</td> </tr> </table>		1 HEALTH DR SYRUP	200 FL.	60AHP033944H	100.00	09/17	99.99	2 GEMCAL GROW SYRUP	200 FL.	160091 ALRE	114.50	09/17	228.99
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2 GEMCAL GROW SYRUP	200 FL.	160091 ALRE	114.50	09/17	228.99								
<p>Amruta Pediacare Pvt. Ltd. Raiya Circle, 150' Ring Road, RAJKOT - 360 007.</p>													
D.L. No. : 20 GJ RAJ/111205 / 21 GJ RAJ/111206 TIN No. : 24090402327 Subject to Rajkot Jurisdiction.	AMT : 328.99 For, Amruta Medicines TOTAL 329.00												

Benefits

Auto Claim Registration

Faster Claim processing

Complete transparent process

Cost Saver in terms of courier charges

Live update of claim status

Thank You